

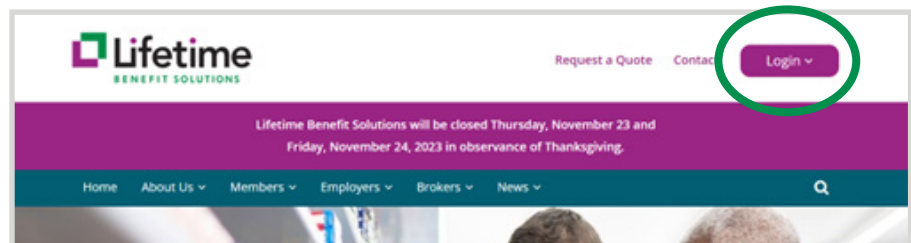
Registering for access to the Lifetime Benefit Solutions Consumer Portal is a simple, fast and secure process. Log in today and take advantage of easy access to your reimbursement account transactions.

How to log into the Consumer Portal as a New User:

Access the Lifetime Benefit Solutions Consumer Portal at [Lifetime Benefit Solutions](https://www.lifetimebenefitsolutions.com). Follow the below steps to access the Consumer Portal.

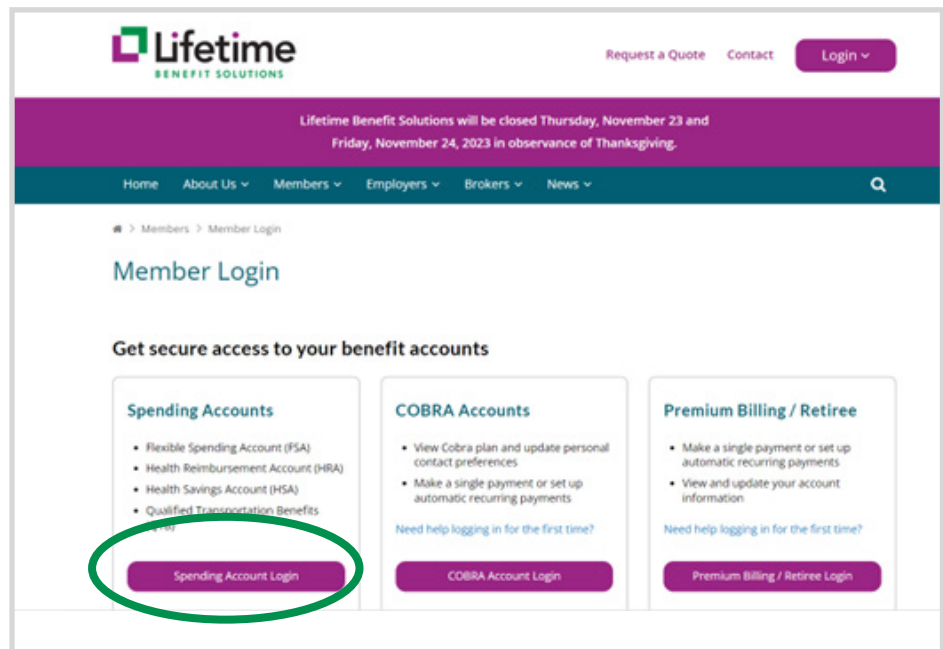
Step 1

Click on the Login drop down and choose **"Member."**



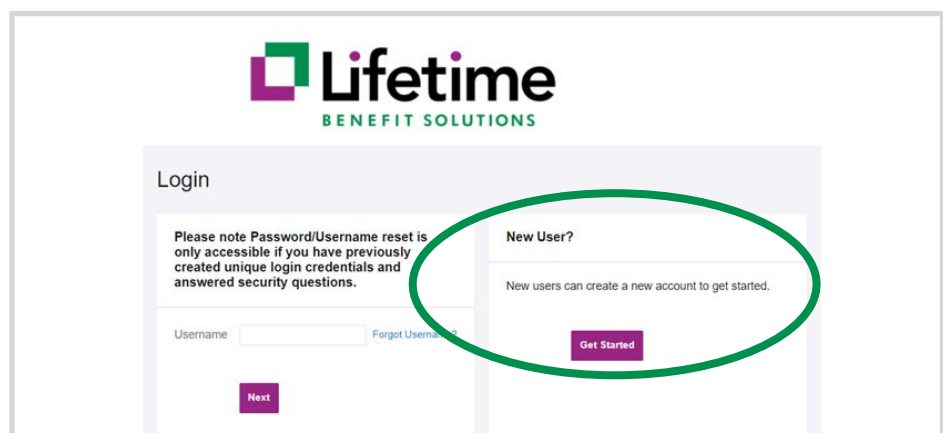
Step 2

Choose **"Spending Account Login"** and that will display the Consumer Portal Login Page.



Step 3

Once you are on the login page you can begin the New User Registration process by clicking on **"Get Started"** in the New User section.



Step 4

Populate the required fields First name, Last name, Zip Code and a valid Social Security Number or Employee ID. (* required).

Verify User

25%

Complete the information below to verify your identity. *Required

First Name*

Last Name*

Zip Code*

Identification Number (select one)

☒ SSN* - -

OR

☐ Employee ID*

Step 5

You will be prompted to choose security questions and populate responses. These are required to move on with the registration process.

Security Questions

50%

Please enter an answer to any 5 security questions to complete your user setup. To keep your information secure, you will be asked to answer 3 of these questions to complete sensitive actions within the portal such as resetting a forgotten password. *Required

Select a question...

Select a question...

Select a question...

Select a question...

Select a question...

Step 6

Upon completing the security questions, a username will be automatically assigned and you will then be required to create a password. To complete the New User Registration process, please add a valid e-mail address in the user profile section.

Create Username and Password

100%

Username* *Required

Your username may contain alphanumeric characters and any of the following special characters: period (.), at sign (@), underscore (_), and dash (-).

Password*

The password must: Have a minimum of 6 characters · Not be one of your last 5 passwords · Contain upper and lowercase letters · Contain at least one number

Confirm Password*